

Lifecycle

Process & Policy Assessment



How in control of your organization's IT assets are you?

The growing importance of having effective IT asset governance cannot be underestimated. If your ITAM processes and policies are lacking or non-existent, chances are you will be spending large amounts of money that you could avoid, it's likely you still won't be compliant, and that you will struggle to drive an optimal commercial position with software and cloud contracts.

Good policy and process should deliver benefits across the organization, driving commercial, operational and technical governance and outcomes. Integrating policy and process through ITAM workflow enhances overall IT governance management systems and can ensure that commercial outcomes are realized quickly.



Policy & Process Assessment

Our team of experts follow a simple, but comprehensive methodology in our assessments. We run discovery workshops to understand the ITAM governance objectives and the wider IT objectives of the organization. From there we perform detailed analysis of the current ITAM policy and processes in place and outline the enhancements required to meet ITAM objectives.



Assessment areas of focus:

- Request Management
- Joiners, Movers & Leavers
- Licensing/Cloud Requisition & Procurement Processes
- Lifecycle Management
- Change Management
- Rationalization & Optimization
- Cost & Budget Management (inc. Reclaim, Allocation & Cross-Charge)
- Compliance & Audit
- Cloud Consumption

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What's included in our assessment report

For each process we use RACI methodology to map all the activities and decision-making procedures currently undertaken, as well as the people and/or roles involved in each process. We show who is currently Responsible, Accountable, Consulted and Informed for each process stage. Examples of processes we are frequently asked to map and assess include...

- Business case sign off & approvals
- Licensing requisition & procurement processes
- Change management processes
- Lifecycle management (inc. reclaim, allocation & cross-charge)
- Compliance management & calculations
- Third party provider processes & controls
- All of the findings and recommendations are detailed within a documented report and presented to the client stakeholders by our senior process consultants

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Our vision is to be the leading independent, global provider of Software & Cloud Portfolio Management and optimization services for our clients and partners.

Providing the intelligence our clients use to govern their digital transformation journey. Optimizing their software portfolio to avoid unnecessary cost and risk, whilst driving value from their software and cloud investments throughout their lifecycle.

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